



Privacy Policy and Cookies

This document outlines the privacy policy for Hush Highlands. This includes the website www.hushhighlands.com and the booking systems the business uses in the travel industry.

For any queries regarding our privacy policy and cookies, please contact help@hushhighlands.com

Our team needs to collect data from our clients in order to fulfil requests to the highest standard. This data may be personal or special. We may need to collect names, addresses, identity card/passport details as well as dietary information and fitness level. We will only collect data that is strictly necessary for us to deliver our services to the required standard.

We will never collect your personal data without your consent or the consent of an agent acting on your behalf. We do not use third party data providers.

We need to collect personal data in order to fulfil our operational requirements. This includes, but is not limited to:

- Bookings with third party providers.
- Payment details to secure deposits.
- Dietary requirements for restaurants and dining activities.
- Fitness & ability levels for activities.

We do not sell information to third parties and all your data is stored securely. Payment details are encrypted so that we cannot access personal information such as card numbers, expiry dates, or CVV numbers.

We are required to share certain personal information with third party suppliers however, this will never include your payment information.

Your data will be stored for as long as necessary by our secure, encrypted systems. We may keep data for future bookings and for our booking records. We destroy all unnecessary data and regularly review the data we are required to store.

You have the right to access your data. To do this, please contact help@hushhighlands.com

Kind regards,

The Hush Highlands privacy team